

Who is Eligible for CST?

- CST is available to youth and adults who meet the following criteria:
- Children ages 3-17 and a Juneau County resident
- Child at risk of or currently in an out-of-home placement
- Child must be currently involved in at least 2 systems of care such as:
 - * Special Education
 - * IEP
 - * Juvenile Justice
 - * Child Welfare
 - * Mental Health
 - * AODA services
- Child with severe emotional disturbance or persistent disability

How do I Apply?

A child and family may refer themselves or be referred by an agency or professional such as a social worker, school administrator, guidance counselor, mental health therapist, physician, or any other person working with the family.

Referral forms for CST are available from school principals, personnel staff, and Juneau County Department of Human Services office.

Mission Statement

Providing quality services for individuals and families in a safe, supportive, respectful partnership by promoting health, well-being, and self-sufficiency.

Vision Statement

To promote safety, well-being, and self-sufficiency for the individuals of Juneau County. We strive to do so by remaining open-minded to the ideas and suggestions of others; provide person-centered services in the least intrusive and least restrictive way possible; collaborate with our departments and community partners; to function with integrity in all matters, manage public resources responsibly; and acknowledge the values and beliefs of others in a courteous and respectful manner.

Juneau County Department of Human Services

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Office Hours

Monday through Friday
8:00am - 4:30pm

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Juneau County Department of Human Services

Coordinated Services Team

Coordinated Services Team

What is Coordinated Services Team?

CST stands for Coordinated Services Team. The team structure joins with families by using community agencies to provide comprehensive services. The team is child-centered, family-focused and works together to develop a plan that will support positive change. The plan is based on the family's identified strengths and needs. Key community agencies and natural supports are included to assist in forming a voluntary support system for the family.

Who Needs CST?

Families with children experiencing behavior problems at home, in school, or in the community may benefit from the program. These include:

- Lack of verbal or physical control or aggression
- Poor success in school due to challenging behaviors
- Child's challenging behaviors significantly impacts family life
- Child's challenging behaviors involves the Juvenile Justice

Why a Team?

Teams work together to assess the families' strengths and needs and develop a plan of care to help improve the situation. A crisis plan is also developed to assist the family and child until they can manage behavioral issues independently.

Supports

The child and family are the center of the team, which often included friends, teachers, mental health providers, social workers, and other agency personnel who may be supporting the family. Families are encouraged to have informal supports, such as relatives or neighbors participate in the team.

What is the Goal?

The goal of the team approach is for the family to improve their ability to function so that the need for formal services or supports is reduced or eliminated.

CST is voluntary. Families may withdraw from the program at any time or continue until the family and team agrees that the goals have been met.

"A CST is an important service for the children and young adults that require some extra assistance to be successful in the community." – Director of Special Education

"There are no words to describe the relief my family has knowing there are trained, compassionate people always there to assist us through the challenges that come with raising a child with special needs." – Parent



"CST is a service that includes many resources to help children/ families to improve relationships within the family, school, and community." – Mike Taake (Retired teacher/coach)